

**Customer Name and Service Address:**

GSA POST OFFICE & CT HOUSE  
700 GRANT ST  
PITTSBURGH, PA 15219-1906

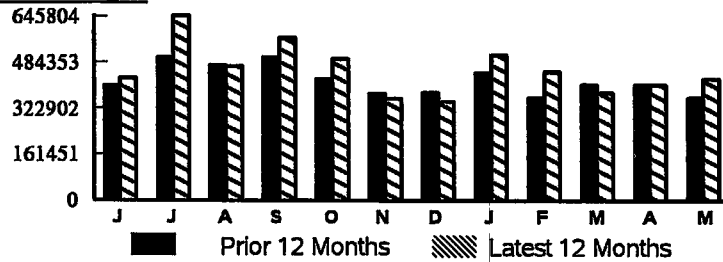
**BILL ID: 885459068723****Account Number: 8854-550-000**

Rate: GL-Large Commercial  
Rider Code: 003

Date Prepared: 05/15/18

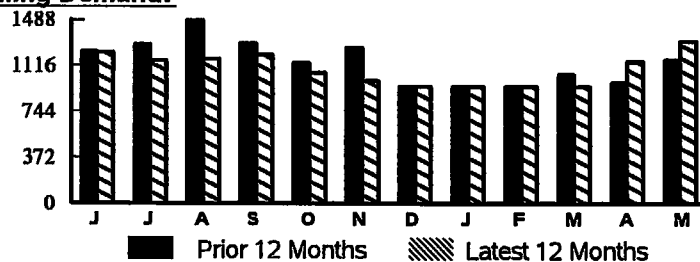
**Usage & Demand Information**

Next Scheduled Meter Reading Date: June 14, 2018

**kWh Usage:**

- Average Monthly Usage for the past 13 months is 450,319 kWh.
- Total Annual Usage for the past 13 months is 585,415 kWh.
- The average temperature for the billing period was 2 degrees colder than last year.

The Price to Compare for your rate class is not calculated because supply rates change hourly, with charges based on your load in those hours. See Rider No. 9, Day-Ahead Hourly Price Service, in our tariff, which can be found at [www.duquesnelight.com](http://www.duquesnelight.com).

**Billing Demand:**

Your Account Representative is (b)(6) @ (b)(6)

**Summary****Prior Billing Information**

Total Amount of Last Bill	\$10,919.51
Payment(s) Received as of 04/26/18	-10,919.51
<b>Prior Account Balance</b>	<b>\$0.00</b>
DLC Basic Service Charges	\$12,265.31
<b>TOTAL ACCOUNT BALANCE PAYABLE TO DLC</b>	<b>\$12,265.31</b>

**ACTUAL METER READING BILL**For more information see [www.duquesnelight.com](http://www.duquesnelight.com).

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at [www.duquesnelight.com](http://www.duquesnelight.com) or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated PA State Taxes	Late Charge After June 15, 2018	Payment Due	Amount Due
\$834.04	1.25%	June 15, 2018	\$12,265.31

Please return this portion with your payment. Please enclose check facing forward.  
Make payment payable to Duquesne Light Company in US Currency.

Account Number  
8854-550-000

PLEASE PAY THIS AMOUNT BY JUN 15, 2018  
\$12,265.31

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

☐

#BWNHBYB  
#6219 8118 5490 0218#

GSA POST OFFICE & CT HOUSE  
06987486,P032K100,PA0158ZZ  
PO BOX 9400  
SPOKANE, WA 99209-9400

DUQUESNE LIGHT COMPANY  
PAYMENT PROCESSING CENTER  
PO BOX 10  
PITTSBURGH, PA 15230-0010



88545500003 000000000000 000012265312 000012265312

**How to Reach Us**

Visit our Website at: [www.duquesnelight.com](http://www.duquesnelight.com)

Call us for: General information: 412-393-7100

Credit & Collection: 412-393-7200

Emergencies: 1-888-393-7000 or 412-393-7000

Write us at: Customer Care Department

Duquesne Light Company

411 Seventh Avenue, MD 6-1

Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at [www.duquesnelight.com](http://www.duquesnelight.com).

**Understanding Your Bill**

**Meter Reading** – An **actual reading** is a reading taken from the meter. An **estimated reading** is used when no actual reading is available and is based on past electric usage.

**Meter Multiplier** – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

**Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

**Kilowatt (kW)** – A measure of electrical power that is equal to 1,000 watts.

**Demand** – A measure of customer or system load requirements over a measured period of time. The **actual demand** is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The **billing demand** is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

**Basic Services** – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

**Customer Charge** – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

**Distribution Charges** – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

**Supply Charges** – Basic service charges for generation supply to retail customers.

**Transmission Charges** – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

**PA EEA Surcharge (Fixed and Variable)** – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

**Smart Meter Charge** – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

**Distribution System Improvement Charge (DSIC)** – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

**Non-Basic Service Charges** – Any category of service not related to basic service.

**Budget Amount** – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

**Advanced Metering** – Device(s) for recording or communicating actual electric usage on a daily basis.

**Time of Use (TOU)** – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

**Suspended Charges** – Charges held in relation to a dispute

**Customer Assistance Programs (CAP) Residential Only**

**CAP** – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

**CAP Budget Amount** – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

**CAP Discount** – The difference between the monthly budget bill and the CAP budget amount.

**Debt Forgiveness** – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

**CAP Fixed Charge** – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

**Maximum Annual CAP Credit** – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

**Minimum CAP Amount** – The lowest amount that a CAP customer must pay each month.

**Grant Payment** – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

**Total Assistance Grant** – All assistance grants that are applied to your account.

**Special Services**

**Customer Protection Plan** – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

**Billing and Payment Conveniences**

**E-Bill Service** – Our **free** on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at [www.duquesnelight.com](http://www.duquesnelight.com)

**Automatic Bill Payment** – Duquesne Light Company's **free** ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at [www.duquesnelight.com](http://www.duquesnelight.com) or call Customer Care 412-393-7100 for more information.

**Schedule an On-line Payment** – A **free** service to have your payment deducted from your bank account on the date you choose.

**Budget Payment Plan** – Helps residential customers level out monthly payment amounts.

**Make a One-Time Payment** – Credit card/check services. Go to our website at [www.duquesnelight.com](http://www.duquesnelight.com) or call 1-866-526-0815. **Fees apply.**

**U.S. Mail** – Use the payment coupon and envelope we provide to return your payment to us.

**Complete the information at the right to update your account.**

**If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at [www.duquesnelight.com](http://www.duquesnelight.com).**

**For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.**

Reason for change: \_\_\_\_\_

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_

Primary Contact Phone #: (\_\_\_\_\_) \_\_\_\_\_

Email Address: \_\_\_\_\_

Monthly Pledge to Dollar Energy Fund ☐ \$1.00 ☐ \$2.00 or other \$\_\_\_\_.00

Request to enroll in Autopay - check box for application request ☐



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### Meter Information

			Service Period		Kilowatt Hour Information			
Meter No.	Voltage	Meter Constant	From	To	Prior	Present	Difference	kWh
G02789301	277/480V	1500.0000	04/15/18	05/14/18	1973.5741	2258.3732	284.7991	427198.6500
<b>Total Used</b>								<b>427198.6500</b>

			Service Period		Reactive Information			
Meter No.	Voltage	Meter Constant	From	To	Prior	Present	Difference	kVARh
G02789301	277/480V	1500.0000	04/15/18	05/14/18	3428.9773	3472.3936	43.4163	65124.4500
<b>Total Used</b>								<b>65124.4500</b>

			Service Period		Demand Information					
					Demand Readings		kW			
Meter No.	Voltage	Meter Constant	From	To	On-Peak	Off-Peak	On-Peak	Off-Peak	PFM	Adj. kW
G02789301	277/480V	1500.0000	04/15/18	05/14/18	0.8750		1312.5000		1.0000	1312.5000
<b>Total Demand Billing</b>										<b>1312.5000</b>

### Duquesne Light Company Basic Service Charges

#### Current Charges

Customer Charge										0.01
Demand Distribution	300.0000	kW@	\$9.00							2,700.00
Demand Distribution	1012.5000	kW@	\$8.09							8,191.13
PA EEA Variable	1240.8123	kW@	\$0.38							471.51
PA EEA Fixed										465.87
Smart Meter Charge Three-Phase		1 MTR@	\$6.29							6.29
DSIC Surcharge			3.77%							446.17
Pennsylvania Tax Adjustment										-15.67

#### Total Current Charges

**\$12,265.31**

#### DLC Basic Service Charges (see Page 1 Summary)

**\$12,265.31**

#### Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit [www.wattchoices.com](http://www.wattchoices.com) or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @[www.duquesnelight.com](http://www.duquesnelight.com)

Duquesne Light submits monthly credit reporting data to Dun & Bradstreet, Experian and Equifax for our commercial and industrial customers.

Please visit our website [www.duquesnelight.com](http://www.duquesnelight.com) to sign up for electriccheck, and to learn about other convenient payment options.

A change in the Smart Meter Charge (see Understanding Your Bill section on page 2), effective April 1, will decrease the overall monthly bill by about \$0.03, or less than 1%.

A change in the Distribution System Improvement, effective April 1, will increase your monthly bill by about \$13, or less than 1%.

#### Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

**Supplier Agreement ID: 8854550590**

**Rate Schedule: GL-Large Commercial**

If you are already shopping, it is important to understand the terms of your contract and expiration date.

#### Supplier Basic Service Charges

**Supplier Agreement ID: 8854550590**

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TALEN ENERGY MARKETING, LLC  
2 N 9TH ST  
ALLENTOWN, PA 18101-1139

For questions regarding the supplier portion of your bill, call Talen Energy Marketing, LLC at 1-888-289-7693.

TALEN ENERGY MARKETING, LLC will provide a separate bill for your generation and transmission.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

#### **Non-Basic Service Charges**

Currently you are not subscribing to any Non-Basic Services.